Frequently Asked Questions

1. What is the best airport to fly into for the conference?
   a. We recommend flying into Denver International Airport. It is about a 30-minute drive from the airport to the hotel.
2. Does the Napa Institute provide shuttles to the hotel from the airport?
   a. We are providing a shuttle at specific times on the arrival day and departure day. On October 28th, shuttles are available to take to the hotel at 11:00 am and 2:00 pm. On October 30th, shuttles are available to take to the airport at 2:00 pm and 4:00 pm.
   b. If you're not able to catch one of these scheduled shuttles, please look at these other options (fees related to other transportation is on your own expense)
      Light Rail Service, Uber or Lyft
3. What is the attire for the conference?
   a. The dress code for the conference is casual, either clerical or casual.
4. What is included in the registration fee?
   a. The registration fee includes hotel reservations for 2 nights (October 28-30), meals, and all keynotes sessions. Transportation (outside of the scheduled transfers) and travel are *not* included in the fee.
5. How do I book my room at Denver Marriott Tech Center?
   a. We have a designated room block at the property. To book your room, please contact Emily Luppi at events@napa-institute.org
6. Is there a deadline to book a room?
   a. The deadline to book a room is typically 30 days before an event, meaning the block will close on September 28th. After that point, rooms are available to book through the Napa Institute staff until the block is sold out.
7. How do I pay for additional room nights, outside of the conference dates?
   a. You will be able to come early or stay after the conference, but the room cost will be paid for on own. You will be able to give a credit card to the Napa Institute staff in order to secure these dates.
8. Is there a deadline to register?
   a. Registration is open until the conference begins, but we recommend registering ahead of time so your registration materials (nametag and program) are ready for you when you arrive.
9. How do I register?
   a. You can visit our website at napa-institute.org or reach out to Jean Jacoby at 855-740-NAPA or jjacoby@napa-institute.org