



## Frequently Asked Questions

1. What is the best airport to fly into for the conference?
  - a. We recommend flying into Oakland, San Francisco or Sacramento. All three of the airports are about a 45-minute - 1-hour drive from The Meritage. San Francisco can have delays or traffic leaving the city, so we highly recommend Oakland or Sacramento.
  
2. Does the Napa Institute provide shuttles to The Meritage from the airports?
  - a. Unfortunately, we do not have a complimentary shuttle service to the Meritage Resort. We do recommend renting a car, using Uber or Lyft, or hiring a preferred chauffeured service.  
True Elegance <https://www.trueelegance.com/services.html> or Napa Valley Wine Country Tours <https://www.winecountrylimos.com/airport-transportation.html>.
  
3. What is the attire for the conference?
  - a. The dress code for the conference sessions and dinners is business casual; for the Saturday dinner, it is business attire.
  
4. What is included in the registration fee?
  - a. The registration fee includes meals, drinks, and all keynotes and breakout sessions. Hotel reservations, transportation and travel are *not* included in the fee.
  
5. How do I book my room at The Meritage or Vista Collina Resort?
  - a. We have a designated room block at both properties. For the links, please [visit our conference website page](#) and click on the links to be directed to the hotel block webpages.
  
6. Is there a deadline to book a room?
  - a. The room block will be closed on July 8th. After that point, rooms are available to book through the Napa Institute staff until the block is sold out. Please reach out to the staff at [events@napa-institute.org](mailto:events@napa-institute.org) to book available rooms. **\*If you need to cancel your room after July 8th, please contact the Napa Institute staff, rather than the hotel, so we can hold the room for someone else to book.\***
  
7. Is there a deadline to register?
  - a. Registration is open until the conference begins, but we recommend registering ahead of time so your registration materials (nametag and program) are ready for you when you arrive.